

## **TeltonikaDistributor.com is a trade name and part of Capestone BV**

Capestone, located at Parkerbaan 2, 3439MC in Nieuwegein, the Netherlands, is responsible for the processing of personal data as shown in this privacy statement.

**Personal data that we process** Capestone BV processes your personal data because you use our services and / or because you provide them yourself.

### **Below is an overview of the personal data we process:**

- First and last name
- Address data
- Phone number
- E-mail address
- IP address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Information about your activities on our website
- Internet browser and device type
- Payment details

### **Special and / or sensitive personal data that we process**

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we can not check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us via [info@capestone.nl](mailto:info@capestone.nl) and we will delete this information.

### **For what purpose and on what basis we process personal data**

Capestone BV processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and / or advertising brochure
- You can call or e-mail if necessary to carry out our services
- inform you about changes to our services and products
- Give you the opportunity to create an account
- To deliver goods and services to you
- Capestone BV analyzes your behavior on the website in order to improve the website and to tailor the range of products and services to your preferences.
- Capestone BV also processes personal data if we are legally obliged to do so, such as information we need for our tax return.

### **How long we store personal data**

Capestone BV does not store your personal data for longer than is strictly necessary to realize the purposes for which your data is collected. We offer various services via our website, where we can ask you for information to handle your request (for example, to deal with the question you have asked and / or to process an order). Except for your e-mail address, you can decide for yourself what information you provide. The information you send us will be kept for as long as necessary to process your order or is necessary for the complete answering and handling of your request.

### **Sharing personal data with third parties**

Capestone BV will not sell your information to third parties and will only provide this information if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Capestone BV remains responsible for these processing operations.

### **Cookies, or similar techniques, that we use**

Capestone BV uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Capestone BV uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work well and to optimize it. In addition, we place cookies that keep track of your browsing habits so that we can offer customized content and advertisements. On your first visit to our website we have already informed you about these cookies and asked permission for their placement. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

### **View, modify or delete data**

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Capestone BV and you have the right to data portability. This means that you can submit a request to us to send the personal information we have in your computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to [info@Capestone.nl](mailto:info@Capestone.nl). To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request. Capestone BV also wishes to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteitpersoonsgegevens/tip-ons>

### **How we protect personal data**

Capestone BV takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our customer service or via [info@capestone.nl](mailto:info@capestone.nl)

Contact details: [info@capestone.nl](mailto:info@capestone.nl)

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Harold van der Weerd is the Data Protection Officer of Capestone BV. He can be reached via [info@capestone.nl](mailto:info@capestone.nl)